

Name: \_\_\_\_\_

Class: \_\_\_\_\_

**CHAPTER TEST**

# Chapter 5 Approaches to problem solving

Section	Number of questions	Number of questions to be answered	Number of marks	Marks achieved
A	15	15	15	
B	5	5	25	
<b>Total</b>			40	

Grade: \_\_\_\_\_

Scale:

A+	36–40	A	32–35	B	28–31	C	24–27	D	20–23	E	11–19	UG	0–10
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**INSTRUCTIONS**

Write your **name** and **class** in the space provided above. All written responses must be in English.

**MATERIALS**

- Question book of 9 pages.
- Students are permitted to bring into the examination room: pens, pencils, highlighters, erasers, sharpeners and rulers.
- Students are **NOT** permitted to bring into the examination room: blank sheets of paper and/or white out liquid/tape.
- Calculators are **NOT** permitted in this examination.
- Students are **NOT** permitted to bring mobile phones and/or any other unauthorised electronic devices into the examination room.

## Section A

### Multiple-choice questions

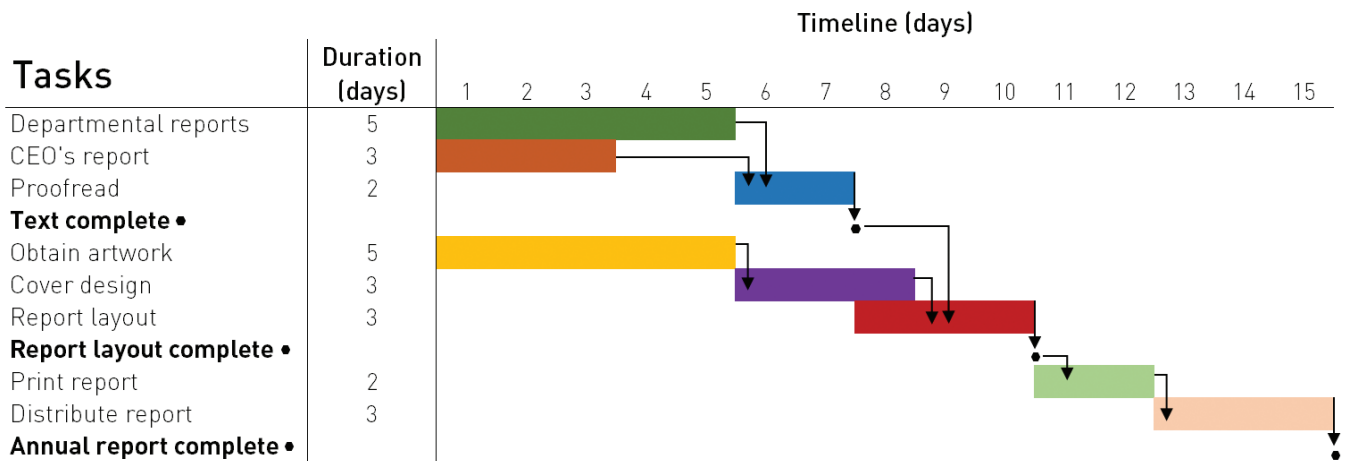
#### INSTRUCTIONS FOR SECTION A

- Circle the correct answer in pencil for multiple-choice questions.
- Choose the response that is **correct** or that **best answers** the question.
- A correct answer scores 1 and an incorrect answer scores 0.
- Marks will **not** be deducted for incorrect answers.
- No marks will be given if more than one answer is given for a question.

- 1 You can tell a project from a normal daily task because it:
  - A requires several people to work together.
  - B has a finite lifetime.
  - C must be finished on time.
  - D must be managed.
- 2 A milestone in a project is:
  - A any task that takes little time.
  - B a very important task.
  - C a point of major progress.
  - D a task that depends on another task to finish first.
- 3 The type of chart used to plan projects in Computing is a:
  - A Entity–relationship diagram
  - B Gantt chart.
  - C User-flow diagram
  - D Flowchart
- 4 In a project, what is 'slack time'?
  - A Holidays
  - B Coffee breaks and lunch times
  - C When workers are being lazy
  - D The amount of time a task can run overtime before affecting later tasks
- 5 In a project, what is 'lag time'?
  - A An enforced delay before a task can begin
  - B When a task begins late
  - C How long a task runs overtime
  - D The time it takes for a task to get underway

- 6 In a project, what is the 'critical path'?
- A The most important tasks in the project
  - B The series of tasks from beginning to end with no slack in them
  - C A list of tasks that cannot be allowed to fail
  - D Tasks that people have criticised
- 7 What is a 'contingency plan'?
- A Pre-planned responses to problems and disasters
  - B The plan for how to carry out a task
  - C An evacuation plan
  - D What to do if a task runs overtime

Use the figure below to answer Questions 8–10.



- 8 How much slack does the 'CEO's Report' task have?
- A None
  - B 1 day
  - C 2 days
  - D 3 days
- 9 What do the symbols after days 7, 10 and 15 represent?
- A Problems in the project
  - B Rest periods
  - C Meeting times
  - D Milestones

10 The arrows in the diagram mean that:

- A the task at the start of the arrow is dependent on the task at the end of the arrow.
- B the task at the end of the arrow is dependent on the task at the start of the arrow.
- C the two tasks are related.
- D the project moves in the direction of the arrow.

11 Keeping track of file versions is important so that:

- A a team can tell which version of a document is the latest.
- B people can work on outdated information.
- C users can tell which files are spreadsheets and which are databases.
- D the *Privacy Act 1988* is obeyed.

12 An ethical dilemma occurs when:

- A a law is broken.
- B someone must make a tough decision.
- C you have doubts about which is the best, most morally appropriate course of action.
- D someone feels guilty about their actions.

13 A website's architecture may be designed using:

- A a layout diagram.
- B a site map.
- C a flowchart.
- D an IPO chart.

14 A possible problem of using icons in webpages is that:

- A they are slow to download.
- B they are slower to interpret than text.
- C they make a webpage look old and out of date.
- D their meaning may be unclear to users.

15 An example of consistency in a website is:

- A putting a link to the homepage in the same place on every page.
- B running a spell-check on every page.
- C putting the same content on every page.
- D using a variety of formatting on each page to keep it interesting.

# Section B

## Short-answer questions

**INSTRUCTIONS FOR SECTION B**  
 Answer **all** questions in the spaces provided.

Australia | [Find a branch / ATM](#) | [Help](#) | [Contact us](#)

Personal
Small Business
Corporate
About us

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**Bank accounts**

- Help me select an account
- Everyday accounts
- Visa Debit card
- Savings accounts
- Term deposits
- Esanda Term Deposits
- Compare savings accounts
- Open a new bank account
- Existing ANZ account holders
- Deceased estates
- Unclaimed monies
- Calculators and tools

### ANZ Bank Accounts

Whether you need an [everyday banking account](#), a [savings account](#) to help you reach a goal, or you are looking for a [term deposit](#) to invest your savings.

We have a range of bank accounts that could help make your banking easier.

**Everyday bank accounts**

- ▶ ANZ Access Advantage
- ▶ Visa Debit card

**Savings accounts**

- ▶ ANZ Online Saver
- ▶ ANZ Progress Saver
- ▶ Savings calculator

**Term deposits**

- ▶ ANZ Term Deposit
- ▶ Term deposit calculator
- ▶ Esanda Term Deposit

**Moving to Australia**

- ▶ Get organised, we can help you set up your accounts before you move

**Transfer your accounts to ANZ**

- ▶ Open an ANZ bank account and use our online switching service

**Existing customer centre**

- ▶ FAQs and how to..

Internet Banking

Log on

Register > Demo > Security

Everyday Banking and Savings Brochure

Find out more

(PDF 256kB)

**Existing ANZ customer**

- > Existing ANZ account holder centre

**Apply now**

- > Contact us
- > Apply online
- > Locate your nearest branch or ATM

**Quicklinks**

- > Online statements
- > Moving to Australia
- > Government guarantee on deposits
- > Security

**Calculators and tools**

- > Budget planner
- > Savings calculator
- > Term deposit calculator

**Interest rates, fees and charges**

- > View interest rates
- > View fees and charges

**+ Important information**

You need Adobe Reader to view PDF files. You can [download Adobe Reader](#) free of charge.

1 Referring to the screenshot on page 5, identify five examples of the use of navigation.

(5 marks)

The screenshot shows the ANZ website interface. At the top, there is a navigation bar with the ANZ logo, a search bar, and a location dropdown set to 'Australia'. Below this are four main navigation categories: 'Personal', 'Small Business', 'Corporate', and 'About us', each with a dropdown arrow. The main content area is titled 'Banking for your business' and features a sidebar with filters for business turnover: 'Businesses - turnover \$5M to \$40M', 'Corporates - turnover \$40M to \$400M', 'Large corporates - turnover more than \$400M', and 'Financial Institutions'. The main content includes a large banner with the text 'Do more than bank across Asia Pacific. Do business.' and a 'Find out more' button. Below the banner is a paragraph about personalized service and a relationship manager. Further down, there are four columns of content: 'Businesses - turnover \$5 million to \$40 million', 'Corporates - turnover \$40 million to \$400 million', 'Large corporates - turnover more than \$400 million', and 'Based outside Australia'. Each column has a list of services and a small image. On the right side, there are several utility sections: 'ANZ Transactive' with a 'Log on' button, 'Interest rates, fees and charges' with a list of links, 'News and publications' with a 'Client publications' link, and 'Quicklinks' with links for 'Clearing services', 'Based outside Australia?', and 'Commonly used forms'.

2 a Identify one way the webpage above protects the information of users.

(1 mark)

b Comment on the appropriateness of the choice of graphics used for the sections for 'Businesses', 'Corporates', 'Large Corporates' and 'Based outside Australia'.

(2 marks)

c Identify two facilities on the page that are not promotional, but provide helpful services so visitors can use the site more effectively.

(2 marks)

**3** Websites are now the norm for a business of any size.

**a** Explain three ways that having a public website makes a business more efficient.

(3 marks)

**b** Explain two ways that having a public website makes a business more effective.

(3 marks)

**4 a** Identify three factors that web and app designers must consider when producing websites that may be viewed on mobile devices such as smartphones or tablets.

(3 marks)



**b** Identify two examples of how a website can be designed with tolerance.

(2 marks)

**5 a** Distinguish between using checkboxes (tickboxes) and radio buttons for data entry.

(2 marks)

**b** In a database, you want users to enter their date of birth. Suggest an efficient way of getting a valid date. Justify your choice.

(3 marks)